FedRAMP Moderate
Authorized Platform

Virtual Learning Solutions for Government Customers

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FedRAMP

Class Technologies offers cutting-edge virtual learning solutions tailored to the unique needs of government customers. Our platform provides a secure and robust environment for delivering engaging and effective virtual learning experiences. We are proud to offer our services to government agencies operating within the FedRAMP Moderate and DISA IL2 compliance frameworks.

FedRAMP, is a government-wide program that provides a standardized approach to security assessment, authorization, and continuous monitoring for cloud products and services. This approach uses a "do once, use many times" framework that saves an estimated 30-40% of government costs, as well as both time and staff required to conduct redundant agency security assessments.

FedRAMP is the result of close collaboration with cybersecurity and cloud experts from:

- General Services Administration (GSA)
- National Institute of Standards and Technology (NIST)
- Department of Homeland Security (DHS)
- Department of Defense (DOD)
- National Security Agency (NSA)
- Office of Management and Budget (OMB)
- Federal Chief Information Officer (CIO) Council
- And private industry

Secure and Compliant

Class Technologies adheres to the stringent security and compliance standards mandated by FedRAMP Moderate and DISA IL2. We employ robust security measures to protect sensitive data, ensuring the confidentiality, integrity, and availability of your virtual learning environment.

Easy Deployment and Management

Our platform is designed for seamless deployment and effortless management. Government customers can quickly implement virtual learning solutions across their agencies, with simplified user management and administration tools.

Engaging Virtual Classroom

Class Technologies provides a feature-rich virtual classroom that promotes active engagement and collaboration. With interactive whiteboards, real-time chat, breakout rooms, and multimedia support, instructors can create immersive learning experiences for their students.

Robust Assessment Tools

Class Technologies offers a wide range of assessment tools to measure learning outcomes effectively. From quizzes and polls to assignments and grading functionalities, instructors can evaluate student progress accurately and provide timely feedback.

24/7 Technical Support

Class Technologies offers round-the-clock technical support to address any issues or concerns promptly. Our dedicated support team is committed to ensuring the smooth operation of your virtual learning environment.

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Integration and Customization

We understand that government customers may have unique requirements and existing systems. Class Technologies supports seamless integration with learning management systems (LMS) and other tools, ensuring a cohesive and tailored learning experience.

Mobile and On-the-Go Learning

Our platform is compatible with mobile devices, enabling learners to access virtual classrooms and course materials from anywhere, at any time. This flexibility is crucial for government agencies with remote or field-based personnel.

Services	CoSo Managed Services delivering Class	Typical SaaS
Private Cloud	•	
Enhanced & customized security features (SOC2, HiTrust, FedRAMP, GDPR, PIPEDA)	•	Additional cost; if possible
High-touch White Glove Services (including CSM, business strategy, QBRs, etc.)	•	
No infrastructure or IT management required	•	•
High Availability Data Center with Dynamic Predictive Maintenance	•	•
Secure Single-Tenant Deployment Model	•	
Uptime Service Level Agreement (SLA)	99.99%	99.9%
Flexible Customer Defined Upgrade Schedules	•	
Unlimited Scalable Storage Available	•	
Custom-Built Implementations	•	
Complex Application Integration and Migrations	•	Additional cost; if possible
Custom Authentication Modules: SSO, PKI Authentication & Access (CAC and PIV)	•	Additional cost; if possible
Privacy Shield & GDPR Compliance Certification	•	•
Rapid Secondary Site Disaster Recovery	•	•
Custom URLs	•	
Business Analytics and Enhanced Reporting	•	Additional cost; if possible
Continuous 24 x 7 x 365 active system monitoring	•	•
Data Retention Services	•	•
24x7x365 Phone Support	•	•
100% On-Shore Technical Support Team	•	
Test, Development, Staging Server	•	

Disaster Recovery Solution

Fully redundant national infrastructure ensuring utmost reliability and uncompromised security with your data secured in guarded vault. Disaster recovery period is 15-minutes with a 60-minute Meantime to Recovery.

Continuous Monitoring

Regular and constant monitoring by an intrusion detection system (IDS), fully credentialed security team, full stack network scanning – databases, applications, and operating systems. Proactive log analysis and automated anomaly detection ensure government data is secure at all times.

Configuration Management

Dedicated 24/7 onshore support team that maintains HSPD-12 credentials. The team manages all changes, upgrades, patches and versioning.

Customization for PKI Authentication and Access

For Government agencies with PKI requirements using Common Access Cards (CAC) or Personal Identity Verification (PIV) on both communication and training use cases. CoSo can customize and manage access to our secure private FedRAMP Moderate cloud.

- Mixed authentication (username, password, and guest access)
- Ability to customize access workflows to meet requirements