



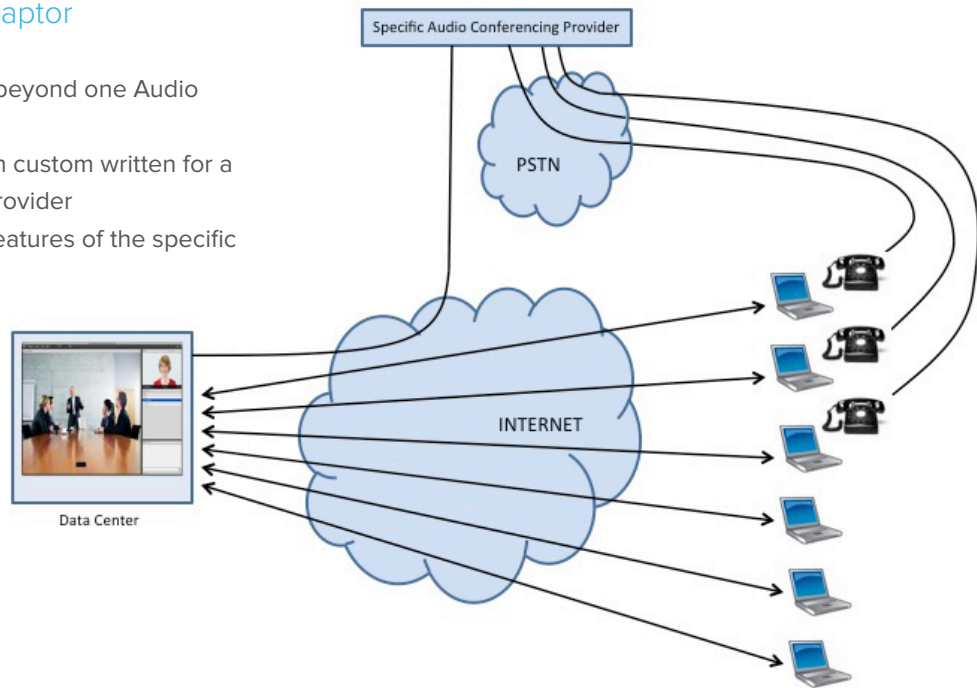
Telephony Adaptors & Universal Voice

Audio Options for Private Cloud Deployments of Adobe Connect

Adobe Connect telephony adaptors are extensions for Adobe Connect, written in Java, to provide communication between Adobe Connect and specific audio conferencing providers. Integrated adaptors have advanced call capabilities that allow hosts and presenters to control the audio conference from within the meeting. ConnectSolutions currently supports telephony adaptors from PGI and MeetingOne. Voice integration into other telephony providers may be achieved via Universal Voice (UV).

Integrated Telephony Adaptor Master Diagram

- Does not allow easy flexibility beyond one Audio Conferencing Provider
- Controlled via a Java extension custom written for a specific Audio Conferencing Provider
- Allows enhanced call control features of the specific Audio Conferencing Provider



Participants dial in

A PGI or MeetingOne adaptor is included with the purchase of a Managed Private Cloud solution. Managed Private cloud solutions are sold at Standard, Enterprise or Premium levels, as an annual subscription.

Universal Voice for Adobe Connect

The Universal Voice solution in Adobe Connect enables users to conduct a live audio conference with meeting participants over VoIP. Meeting participants can bridge the audio from any audio conferencing provider into an Adobe Connect room and provide two-way communication between VoIP and telephone audio to deliver richer experiences for all participants. For more detailed information about Universal Voice for Adobe Connect, please visit one of the following resources from Adobe:



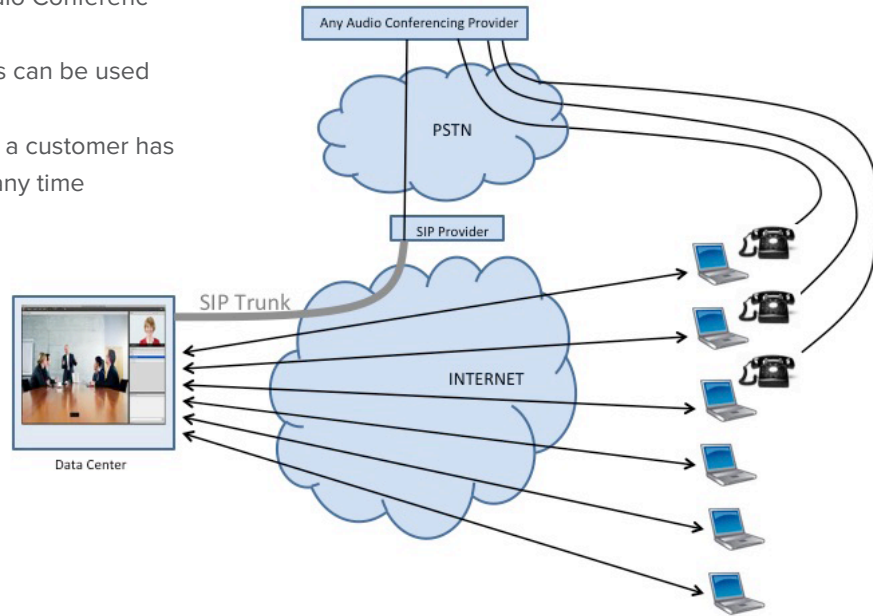


Video Demonstration and Tutorial: <http://tv.adobe.com/watch/learn-adobe-connect-8/usinguniversal-voice-and-telephone-conferencing/>

Documentation: http://help.adobe.com/en_US/connect/8.0/using/WSf041b-898781da0231172e08121a77653c0-8000.html

Universal Voice Master Diagram

- Allows easy flexibility beyond one Audio Conferencing Provider
- Multiple Audio Conferencing Providers can be used for different meetings
- Any Audio Conferencing Provider that a customer has a toll free bridge with can be used at any time



ConnectSolutions Universal Voice is a service add-on allowing organizations to use their own audio conferencing bridge in conjunction with the ConnectSolutions service. ConnectSolutions customers leveraging this service add-on are provided with integrated support to any toll-free accessible audio conferencing bridge. ConnectSolutions sells UV on a concurrent meeting basis.

Lead the Transformation. Take the Journey.

Join the hundreds of satisfied customers who depend on the CoSo Cloud. Our unrivaled domain expertise, premium customer support, and outstanding private-cloud offerings make ConnectSolutions your trusted partner for UC&C.



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